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**May 2022**

**Subject: Pall Business Continuity Management System**

Dear Valued Customer,

This communication is intended to summarize the activities Pall Corporation's Business Continuity Management System has developed to minimize the potential of supply interruption. Our plan considers, but is not limited to, the assessment of various exposures such as a pandemic, natural disasters, fire, chemical spills, supplier risk, IT, protecting our intellectual property, manufacturing capability and capacity.

Pall facilities have established Disaster Recovery Plans and Emergency Preparedness Plans to address the potential issues specific to each given site or location. The overall disaster recovery programs are defined and overseen globally by Pall Corporate EHS and executed locally by the site General Managers.

Pall has assessed and prepared global guidelines to be followed by our employees in the event of a pandemic illness event. Standard activities include, even when there is not a threat of pandemic, annual influenza vaccinations offered to Pall employees and continual review of outbreaks to provide guidance and pass along CDC/WHO recommendations as necessary: These plans are managed and communicated by Global HR and Regulatory/Quality.

The risk our key/critical suppliers pose is managed by the Global Supply Chain organization. At a minimum, annually, the potential impact to customers due to supplier risk is evaluated. A risk assessment by supplier is performed and gaps identified. Mitigation plans are established, and timelines are developed for execution. Such action plans may include, long term supply agreements, change notification agreements, quality agreements, inventory plans, BCP analysis. Where possible alternate sources are identified and qualified. Annually, the financial viability of key suppliers is reviewed. Performance monitoring of suppliers also assists in evaluating potential long-term risks due to quality and supply.

A recovery plan exists to protect Pall's Information Technology and Communication systems. Pall maintains policies and procedures for frequent and routine data backup and off-site storage to allow restoration in the event of a catastrophic event. Critical servers hosting databases and global ERP systems are mirrored and placed in separate locations to allow for "switching" should one site become inaccessible. Additionally, Pall tests and validates upgrades and patches to



ensure consistency, security and validity of data. Security of our systems is paramount for Pall, and we utilize and maintain strong virus protection systems.

Pall considers our confidential intellectual property to be essential in maintaining a strong business and as such our corporate legal team is involved with continuously monitoring and providing guidance and training. Annually all technical, sales, engineering and personnel interfacing with customers and suppliers are required to complete training regarding intellectual property practices and confidentiality. We insist upon the use of confidentiality disclosure agreements with customers and suppliers to help ensure that this type of information is maintained as confidential and handled with due care.

Manufacturing capability and capacity is another key element in our Business Continuity Plan. Our Operations group annually reviews key elements to ensure that a continuity of supply is maintained. Where it is possible, duplicate manufacturing lines for various products exist in different manufacturing locations. The equipment, procedures, specifications, environments and systems are developed so that a given product could be produced in either location if necessary. Pall maintains a global change control system to ensure that changes are implemented in all applicable locations. Our global Enterprise Resource Planning system also allows Pall to manage inventory globally, regardless of physical location, aiding in customer order fulfillment.

Capacity by manufacturing line is reviewed at least annually to ensure supply in growing markets can be sustained. Management review meetings held jointly with operations and the commercial groups help to assure alignment and highlights upcoming needs from our customers.

Communication to the public of critical information regarding Pall is managed by the Pall Corporate Communications office while customer specific notifications are handled by the business unit marketing and sales organizations. The plans noted above are held confidential to Pall and not distributed externally, however, portions are available for review during site visits if necessary.

Sincerely,

*Mollie Maruca*

Vice President EHS & Facilities  
Pall Corporation