

Customer Service
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Singapore Standard Terms and Conditions of Sale Order Cancellation, Storage and Restocking Fees

Cancellation Fees <u>MTO</u>	
% Time Elapsed *	<i>Fee Charged</i>
<10%	10%
<25%	25%
<50%	50%
<75%	75%
>75%	100%

***Based on Pall Confirmation Date**

Cancellation Fee <u>AOS</u>	
% Time Elapsed *	Fee Charged
Within 5 days	10%
>5 Days	15%

***Based on Pall Confirmation Date**

Storage Fees	
Shipment Delayed more than 60 Calendar days *	1.5% per Month

***From date of Pall stock availability**

Restocking Fees	
Available on Stock (AOS) Item	15%
Another customer has purchased in last 3 months	25%
No customer has purchased in last 3 months	Cannot be returned

All fee percentage charges are based on total order value. Pall has reserved the right in its Standard Terms and Conditions of Sale to charge the above fees and any additional fees, charges and/or costs because of any modification, termination/cancellation, deferment and/or change, including without limitation all termination/cancellation fees, restocking fees, storage fees, insurance costs, freight costs, nonrecurring engineering or production costs and recovery of cost plus reasonable profit required due to Customer's termination without cause.